



IT Professional Help

Eastvale,

CA

92880

Thank you for taking the time to read this letter of introduction. I just wanted to introduce myself and my company to you.

We are an IT consultant organization specializing in reducing your costs with our **Comprehensive Maintenance Plan (CMP)**. Analyzing your network first will allow us to better understand your company's needs. We do not want to be considered an expense but a problem solver and assist in streamlining and protecting your network for better and more efficient productivity. If we cannot save you money then we have not done our job effectively.

We have many years of field experience and certifications including **Microsoft Certified Systems Engineers** on staff to assist with any and all of your Microsoft Windows based servers and workstations. We are experienced in implementation and maintaining Microsoft products including;

- **Windows Server NT4 up to 2008 R2**
- **SQL 2008** database server
- **Exchange 2003 and 2007** email server including **Outlook Web Access**.
- All workstation operating systems from Windows 95, NT4, 2000, XP, Vista to **Windows 7**.

We also have years of experience with the Microsoft Office systems including;

- **Office XP** up to **Office 2010**
- **Microsoft SharePoint Foundation 2010**

Other technologies we are experienced with include;

- **Cisco** routers, switches, firewalls, etc.
- **Terminal Services/Remote Desktop**
- **2X with Windows Server, iPhone/iPad App, Android App**
- **Citrix Presentation Server**
- **Microsoft Hyper-V and Virtual Server 2005**
- **Backup solutions using: Symantec Backup Exec, remote offsite storage, Tape/NAS, etc.**
- **VIPRE, Trend Micro, Symantec, McAfee Antivirus and Anti-spyware/malware**
- and many more.

We have a **Certified SonicWALL Security Administrator** on staff should you need a powerful Internet security appliance in place. These units as well as **Cisco PIX firewalls** will protect your internal network from outside attacks and can also provide secure **Virtual Private Network** connections between remotes sites and the main office.

- We can offer **Dell** computer products and many others at a substantial discount.
- We also provide emergency and short term troubleshooting services.

These are just a few of the services we can provide. For a more comprehensive list of services or to find out how IT Professional Help can increase your productivity please contact us via phone or email.

We will take care of your IT infrastructure so you can concentrate on your business!

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Senior Engineer

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