



IT Professional Help

7056 Archibald Ave., Suite 102-102

Corona,

CA

92880

Thank you for taking the time to read this letter of introduction. I just wanted to introduce myself and my company to you.

We are an IT consultant organization specializing in reducing your costs with our **Comprehensive Maintenance Plan (CMP)**. Analyzing your network first will allow us to better understand your company's needs. We do not want to be considered an expense but a problem solver and assist in streamlining and protecting your network for better and more efficient productivity. If we cannot save you money then we have not done our job effectively.

We have many years of field experience and certifications including **Microsoft Certified Systems Engineers** on staff to assist with any and all of your Microsoft Windows based servers and workstations. We are experienced in implementation and maintaining Microsoft products including;

- **Windows Server NT4-2008**
- **SQL 2005** database server
- **Exchange 2003** and **2007** email server including **Outlook Web Access**.
- All workstation operating systems from Windows 95, NT4, 2000, XP, to **Windows Vista**.

We also have years of experience with the Microsoft Office systems including;

- **Office XP** up to **Office 2007**
- **Microsoft Office SharePoint Server 2007** and **SharePoint Services 3.0**

Other technologies we are experienced with include;

- **Cisco**
- **Terminal Services**
- **2X**
- **Citrix Presentation Server**
- **Microsoft Virtual Server**
- **Symantec Backup Exec**
- **McAfee, Trend Micro, Symantec Antivirus** and **Anti-spyware/malware**
- and many more.

We have a **Certified SonicWALL Security Administrator** on staff should you need a powerful Internet security appliance in place. These units as well as **Cisco PIX firewalls** will protect your internal network from outside attacks and can also provide secure **Virtual Private Network** connections between remotes sites and the main office.

- We can offer **Dell** computer products and many others at a substantial discount.
- We also provide emergency and short term troubleshooting services.

These are just a few of the services we can provide. For a more comprehensive list of services or to find out how IT Professional Help can increase your productivity please contact us via phone or email.

We will take care of your IT infrastructure so you can concentrate on your business!

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